

OPERATIONS

- **Calls Presented:** 9,023
- **Call Wait Time:** 2 minutes, 2 seconds
- **Sewer Connections:** 48,389
(200 increase from July)
- **Water Connections:** 71,460
(270 increase from July)

Charlotte County, FL App Requests

- 5 Misc.—Utilities Department
- 0 Utilities Billing
- 10 Utilities Department Service
- 15 Total

Charlotte County Utilities Facebook

2,959 Follows

2023 Water Quality Reports:

<https://tinyurl.com/2023-CCR-Peace-River>

<https://tinyurl.com/2023-CCR-Burnt-Store>

Remember, every drop counts!

Important Information:

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

Monday through Friday—9 a.m. to 4 p.m.

The Customer Payment Center assisted 948 individuals for the month of August.



CHARLOTTE COUNTY

Utilities

2024 IMAGINE A DAY WITHOUT WATER TOUR

BURNT STORE WATER TREATMENT AND RECLAMATION FACILITY
17430 BURNT STORE ROAD
PUNTA GORDA, FL 33955
FEB. 27, 10 AM TO 12 PM



TENTH ANNUAL
Imagine a Day Without Water
October 17, 2024

Tour capacity is limited, and seats must be reserved in advance on a first-come, first-served basis. Call 941-764-4304 or email CCUPR@CharlotteCountyFL.gov to reserve your spot.



BE STORM READY WITH WATER AND SEWER SOLUTIONS!

Hurricane Preparedness



UNDER CONSTRUCTION



Ackerman Septic to Sewer Project:

Construction of a wastewater system to service approximately 2,135 properties with sewer service is underway. Zones 1 and 2 and the vacuum station are operating, and Zones 1 and 2 sewer connections have begun.

AckermanProject.com

August Connections: 0 Total Connections: 335

Hillsborough Boulevard 8-inch Water Main Project:

This project is installing an 8-inch water main along Hillsborough Boulevard from Yorkshire St. to US 41. The water main will be installed parallel to the Peace River Manasota Water Authority's 42-inch Phase 2B Pipeline. Construction of the 8-inch water main is underway. The Utilities Department reminds motorists to always remain alert and to exercise caution when traveling near construction zones.

East Port Water Reclamation Facility Expansion

This project includes expanding the current water reclamation facility to treat six million gallons of wastewater per day to nine million gallons per day. The project also includes advanced wastewater treatment, which is a valuable addition to the treatment process to ensure treated water has as low concentrations of nutrients as possible. Construction is underway.

2023 WATER QUALITY REPORTS
NOW AVAILABLE

To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.